

Town of Indian Lake Water And Wastewater Department

NOTICE TO RESIDENTIAL AND SMALL BUSINESS WATER AND WASTERWATER CUSTOMERS

Moratorium on Water and Wastewater Service Termination, Moratorium on Water and Wastewater Relevy, and Opportunity for Deferred Payment Agreements

On May 11, 2021 Governor Cuomo signed into law amendments to the Public Service Law that prevent municipalities and public utilities from terminating water service provided to residents and qualifying small businesses for non-payment during the COVID-19 state of emergency. Additionally, the amendments prevent municipalities from relevying previously accrued water and/or wastewater charges on or after May 11, 2021 until either the end of the COVID-19 state of emergency or December 31, 2021, whichever is earlier.

Please be advised that service termination and relevying past due water and/or wastewater charges is prohibited for an additional 180 days after either the COVID-19 state of emergency expires or December 31, 2021, whichever is earlier, for those residential and qualifying small business customers who have experienced a change in financial circumstances due to the COVID-19 state of emergency.

If you are a resident or small business that has experienced a change in financial circumstances due to the COVID-19 state of emergency and would like to request relief from service termination and relevying during the 180 days after the COVID-19 state of emergency expires, you must contact the Town Water Department.

Please be further advised that the law **does not eliminate a customer's obligation to pay accrued charges**. However, customers who have experienced a change in financial circumstances due to the COVID-19 state of emergency must be provided with the opportunity to enter into a deferred payment agreement without the imposition of deposits, late fees, or penalties.

If you are a residential or small business customer who has experienced such a change in financial circumstances and wish to enter into a deferred payment agreement to address any outstanding or accrued payments, you must contact the Town Water and Wastewater Department. Additional information and supporting documentation from customers seeking to enter into a deferred payment agreement may be required.

Customers that do not request protection from service termination, or relevying, or do not enter into a deferred payment agreement, will be subject to the enforcement and lien provisions authorized by State and local law upon the expiration of the Public Service Law's protections.

SELF-CERTIFICATION FOR RESIDENTIAL CUSTOMER

Name of Residential Customer:

Address:

Account #:

By signing below, I attest that due to the COVID-19 state of emergency, which began on or after March 7, 2020, I have experienced a change in financial circumstances and that the information provided is complete and accurate:

Signature: _____

Print Name: _____

Date: _____

SELF-CERTIFICATION FOR SMALL BUSINESS

Name of Business:

Address:

Account #:

By signing below, I attest that due to the COVID-19 state of emergency, which began on or after March 7, 2020, the business that I own or am an officer of, had a change in financial circumstance,

I attest that my small business currently has twenty-five (25) or fewer employees;

I attest that my small business is not a publicly held company, or a subsidiary thereof;

I attest that the business is not a seasonal, short-term, or temporary customer of the Water District;

I attest that the information provided herein is complete and accurate.

Signature: _____

Print Name: _____

Date: _____